



REMOTE ORACLE DBA



Hassle free • Comprehensive • Flexible

With the advent of the information age, the criticality of a smooth running database is paramount to the success of business applications. One of the main challenges faced by IT managers is to ensure that the heart of the enterprise computing engine-the database-remains in the pinkest of health. The emphasis is to ensure the long term maintainability and stability of the database, in other words-Security, Reliability, Scalability & Robustness.

We@SAVITR help you build and deploy a highly robust multi-site enterprise class database architecture. Customized according to your needs, we provide world class, best practices oriented remote applications support. Our trained and experienced database support team excels in clients with mission critical Oracle databases that necessitate peak levels of performance and continuous availability. We specialize in automating many routine database monitoring and alert tasks to help realize the power of oracle database across your organization.

SAVITR Remote DBA Services

We provide a host of services which include 24/7 monitoring and support for your single/multiple Oracle databases and Oracle Apps instances adhering to response times guided by SLAs. Our comprehensive status reports derived from statistics collected by our automated database diagnostic tools provide a transparent and detailed view of your database health on a regular basis.

We also provide troubleshooting services towards reporting and resolving serious Oracle alert log messages. We help in performance tuning as well as provide Backup and Recovery guidance, database archiving and Purging guided by statutory regulations.

Broadly our services fall under four categories

Application Management:

- Applications Tech Stack Mgmt
- Patch & Mega Patch, Research, Testing
- Configuration and Management of AOL
- Log and Trace File Mgmt

Database Management Services:

- Database File Mgmt/Relocation
- Environment Cloning
- Clustering
- Load Balancing
- Back up and Recovery

Technology Management Services:

- Capacity Planning
- Consulting services on Database
- Applications Security Planning
- Grid Computing Implementation

Systems Management Services:

- Server Mgmt and OS Admin
- OS Tuning
- High Performance Monitoring
- Analysis and reporting on OS Environments

Remote DBA Strategic Services

By addressing the conditions that cause an outage before your database crashes, the probability of a database outage is drastically reduced. Our monitoring tools provide comprehensive real time information through Tuning Reports, Trend Analysis and Capacity Planning Reports just to name a few.

We provide an analytical alert portfolio strategy which will help the client have a holistic overview of the system at all times. Our alert strategy aims at not only providing real time information in case of system downtime, but also pro actively capture potentially disturbing trends and take appropriate preventive and corrective measures.



Why should you choose Remote DBA Services from SAVITR?

Proactive Maintenance

We@SAVITR believe in providing the best of breed services. To that end, our remote DBA services not just provide maintenance and monitoring services from a reactive perspective, but have sophisticated tools and techniques to provide preventive and perfective maintenance services and achieve zero downtime in your mission critical applications.

Maintenance Costs

With our remote DBA offerings you choose services that you require and only at the levels you require. Our flexible business model ensures that costs are directly proportional to the quantum of services sought and offered.

Expert Guidance and Support

More than 75% of databases failures can be attributed to human error. By hiring our services of recognized DBA experts who have tried and tested

methodologies, we help you improve the overall availability and maintainability and are equipped with automated/semi-automated diagnostic tools and utilities thereby avoiding downtime.

Continuous Oracle Support

With our Remote DBA services in place, you are assured that database are in expert hands and you are more effectively utilizing the advanced features of the database suite.

Control over Pilferage

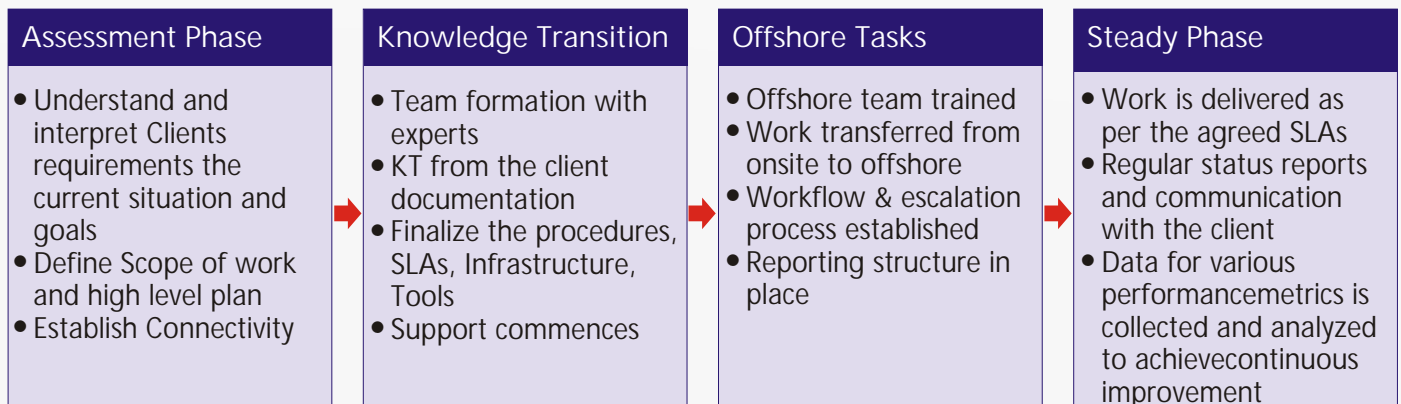
Our stringent security framework on the lines of BS 7799 ensures that you lose only your worries without control over information.

Round the clock Monitoring

Our remote DBA services comprise full time DBAs at prime locations responding to critical issues round the clock.

SAVITR Remote DBA Delivery Framework:

Remote DBA@SAVITR follows a four pronged approach that determines the course we adopt to understand the client requirement, priorities, and deliverables to be provided.



We aim to provide the best value to our customers through a competitive pricing model, and ensure you are secure and hassle free while entrusting the monitoring, maintenance and smooth running of your mission critical systems.